

PRESENTATION TO THE PORTFOLIO COMMITTEE ON TOURISM

DEPARTMENTAL ANNUAL PERFORMANCE PLAN (2021/22 – 2023/24)

4 MAY 2021

broadening horizons



tourism

Department:
Tourism
REPUBLIC OF SOUTH AFRICA



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VISION AND MISION

Vision	Leading sustainable tourism development for inclusive economic growth in South Africa.
Mission	<p>To grow an inclusive and sustainable tourism economy through:</p> <ul style="list-style-type: none">• good corporate and cooperative governance;• strategic partnerships and collaboration;• innovation and knowledge management; and• effective stakeholder communication



KEY STRATEGIC OUTCOMES AND FOCUS

OUTCOME	WHAT DOES THIS MEAN?
<p>Increase the tourism sector's contribution to inclusive economic growth.</p>	<p>Tourism's contribution to the economy is measured by jobs created, contribution to GDP, and revenue generated from tourism activity. Furthermore, as a services export sector, tourism is a significant earner of foreign currency. In the South African context, this growth should be underpinned by the principle of inclusivity to drive tourism-sector transformation.</p> <p>An increase in tourism's economic contribution is driven by an increase in domestic and international tourist arrivals as well as an increase in tourist spend. Along with its partners, the Department must create an environment conducive to this increase by ensuring a quality and diverse tourism offering as well as by developing sector capacity.</p>
<p>Achieve good and corporate cooperative governance.</p>	<p>We must conduct our business in a manner that creates public confidence in the state. This requires excellent systems for the management of public resources, ridding the system of any inefficiency and enabling oversight by institutions of the state in the interest of the public.</p>

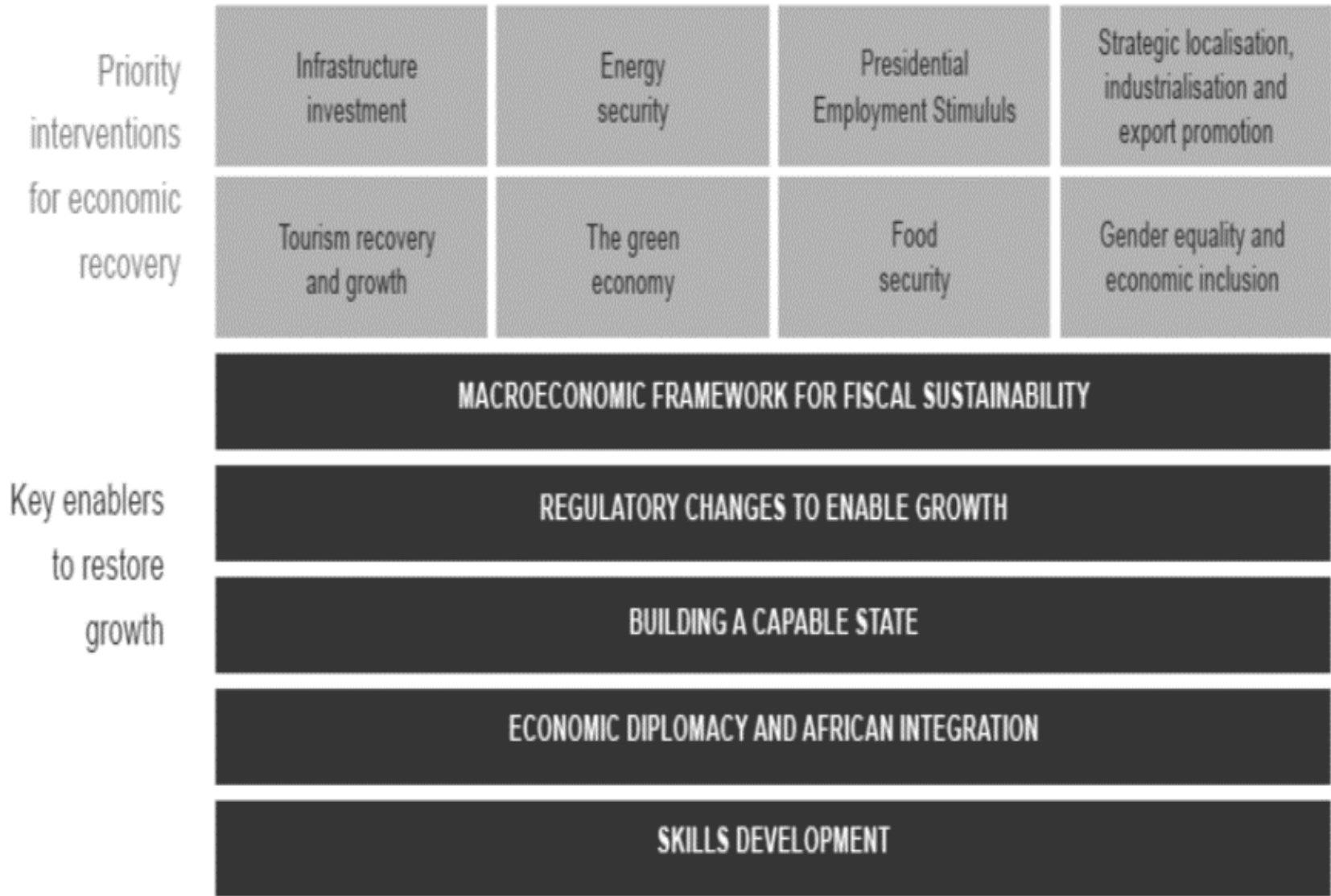


VALUES

Performance Values	<ul style="list-style-type: none">• Innovative: Leveraging of resources and partnerships to optimise delivery to our stakeholders, and being responsive to change.• Ethical (good corporate governance): Encapsulating the principles of integrity, transparency and accountability.• Customer focus: Providing services and solutions in a manner that is efficient, effective and responsive.
Organisational Values	<ul style="list-style-type: none">• Empowerment: Create an environment conducive to growth and development for our people.• Integrity: Act with integrity by maintaining the highest standards for accountability, serving with respect, honesty and trustworthiness.• Recognition: Be an organisation that values its own people by ensuring fairness of systems and processes, being supportive as well as recognising and rewarding performance.



Economic Reconstruction and Recovery Plan



Economic Reconstruction and Recovery Plan (cont.)

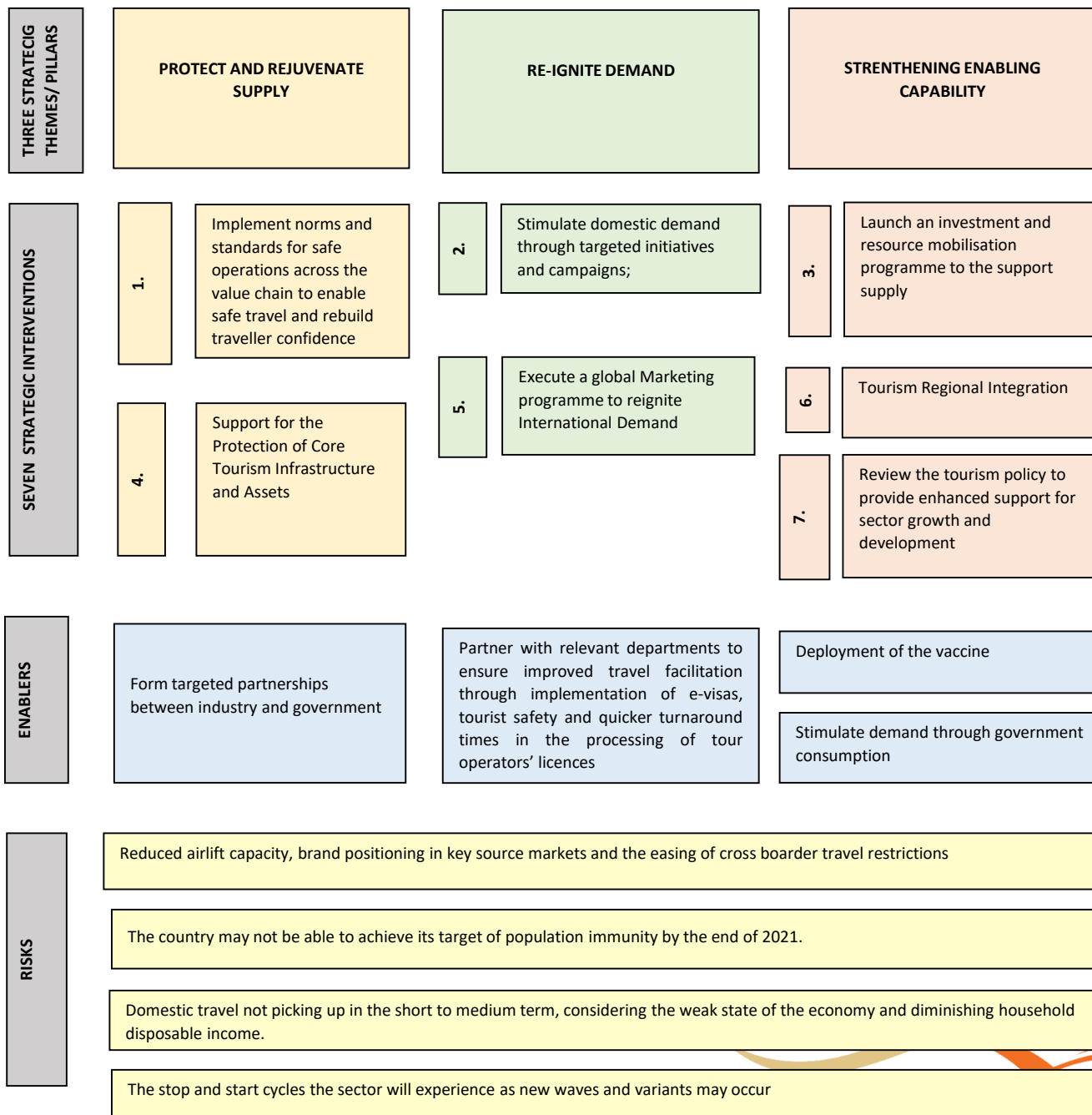
Link of the ERRP and the Tourism Sector Recovery Plan:

In addition to tourism having been identified as one of the priority areas of intervention in the ERRP, the tourism sector has a contribution to make on the following priorities of the ERRP:

- Infrastructure
- Mass public employment
- Green economy interventions;
- Gender equality and the inclusion of women and youth; and
- Skills development



TSRP OVERVIEW



TSRP INFORMED APP

Programme Performance Information



Programme I: Corporate Management

Branch provides strategic leadership, management and support services to the department.



Programme I: Corporate Management Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Unqualified annual audit on financial and non-financial performance. Output Indicator 1: Audit outcome on financial statements and performance information.				
Unqualified audit on financial statements and performance information.	Financial and non-financial performance information submitted to the Auditor-General of South Africa (AGSA) and National Treasury (NT).	No target.	<ul style="list-style-type: none"> • Implementation plan developed as per AGSA outcomes. • Review of internal control measures. 	No target.
Output: To attract and retain a capable and ethical workforce in a caring environment. Output Indicator 2: Vacancy rate.				
Vacancy rate not to exceed 10% of the funded establishment.	Vacancy rate not to exceed 10% of the funded establishment.	Vacancy rate not to exceed 10% of the funded establishment.	Vacancy rate not to exceed 10% of the funded establishment.	Vacancy rate not to exceed 10% of the funded establishment.



Programme I: Corporate Management Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: To attract and retain a capable and ethical workforce in a caring environment. Output Indicator 3: Percentage compliance with equity targets in terms of departmental Employment Equity Plan.				
Maintain minimum of 50% women representation at SMS level through designation of SMS posts at recruitment.	Maintain minimum of 50% women representation at SMS level through designation of SMS posts at recruitment.	Maintain minimum of 50% women representation at SMS level through designation of SMS posts at recruitment.	Maintain minimum of 50% women representation at SMS level through designation of SMS posts at recruitment.	Maintain minimum of 50% women representation at SMS level through designation of SMS posts at recruitment.
Maintain minimum of 3% people with disabilities representation.	Maintain minimum of 3% people with disabilities representation.	Maintain minimum of 3% people with disabilities representation.	Maintain minimum of 3% people with disabilities representation.	Maintain minimum of 3% people with disabilities representation.
Maintain minimum of 91,5% black representation.	Maintain minimum of 91,5% black representation.	Maintain minimum of 91,5% black representation.	Maintain minimum of 91,5% black representation.	Maintain minimum of 91,5% black representation.



Programme I: Corporate Management Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Capacity development interventions to address identified skills gaps. Output Indicator 4: Percentage implementation of Work Place Skills Plan (WSP) with defined targeted training interventions.				
Development and 100% implementation of branch-targeted WSP.	Development and 25% implementation of branch-targeted WSP.	30% implementation of branch-targeted WSP.	25% implementation of branch-targeted WSP.	20% implementation of branch-targeted WSP.



Programme I: Corporate Management Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Audit reports with recommendations as per the approved Internal Audit Plan. Output Indicator 5: Percentage implementation of the Annual internal Audit Plan.				
100% implementation of the Annual Internal Audit Plan.	20% implementation of the Annual Internal Audit Plan.	30% implementation of the Annual Internal Audit Plan.	30% implementation of the Annual Internal Audit Plan.	20% implementation of the Annual Internal Audit Plan.



Programme I: Corporate Management Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Implementation of Departmental Communications Strategy and Awareness Campaign Plan. Output Indicator 6: Departmental Communication Strategy and Awareness Campaign Plan implemented.				
2021/22 Communication strategy targets implemented as per implementation plan.	Implementation of Communication Strategy Annual Implementation Plan focusing on the following: <ul style="list-style-type: none"> • 2 Domestic and International Media Relations Plans. • 2 District Development Outreach Programme. • 3 Recovery Brand Activations and Seasonal Awareness Campaign. 	Implementation of Communication Strategy Annual Implementation Plan focusing on the following: <ul style="list-style-type: none"> • 2 Domestic and International Media Relations Plans. • 2 District Development Outreach Programmes. • 3 Recovery Brand Activations and Seasonal Awareness Campaign. 	Implementation of Communication Strategy Annual Implementation Plan focusing on the following: <ul style="list-style-type: none"> • 2 Domestic and International Media Relations Plans. • 2 District Development Outreach Programme. • 3 Recovery Brand Activations and Seasonal Awareness Campaign. 	Implementation of Communication Strategy Annual Implementation Plan focusing on the following: <ul style="list-style-type: none"> • 2 Domestic and International Media Relations Plans. • 2 District Development Outreach Programme. • 3 Recovery Brand Activations and Seasonal Awareness Campaign.



Programme I: Corporate Management Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Implementation of Departmental Communications Strategy and Awareness Campaign Plan. Output Indicator 6: Departmental Communication Strategy and Awareness Campaign plan implemented ... continued.				
2022/23 Departmental Communication Strategy and Awareness Campaign Plan reviewed.	No target.	No target.	No target.	Departmental Communication Strategy reviewed for 2022/23.



Programme I: Corporate Management Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Departmental expenditure to contribute to the government's economic transformation agenda.				
Output Indicator 7: Percentage procurement of goods and services from B-BBEE compliant businesses and SMMEs.				
100% of expenditure achieved on procurement from B-BBEE compliant enterprises.	100% of expenditure achieved on procurement from B-BBEE compliant enterprises.	100% of expenditure achieved on procurement from B-BBEE compliant enterprises.	100% of expenditure achieved on procurement from B-BBEE compliant enterprises.	100% of expenditure achieved on procurement from B-BBEE compliant enterprises.
Minimum 30% expenditure achieved on procurement of goods and services from SMMEs.	Minimum 30% expenditure achieved on procurement of goods and services from SMMEs.	Minimum 30% expenditure achieved on procurement of goods and services from SMMEs.	Minimum 30% expenditure achieved on procurement of goods and services from SMMEs.	Minimum 30% expenditure achieved on procurement of goods and services from SMMEs.
Output Indicator 8: Number of initiatives implemented to support tourism sector recovery.				
One initiative: Targeted procurement of commercial venues for departmental conferences and meetings to support tourism sector recovery.	Framework for targeted procurement developed guided by the Risk Adjusted Strategy.	Targeted procurement of commercial venues for departmental conferences and meetings implemented in line with the Framework.	Targeted procurement of commercial venues for departmental conferences and meetings implemented in line with the Framework.	Targeted procurement of commercial venues for departmental conferences and meetings implemented in line with the Framework.



Programme I: Corporate Management Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Departmental expenditure to contribute to the government's economic transformation agenda.				
Output Indicator 9: Percentage of invoices paid within prescribed timeframes.				
Payment of all compliant invoices within 30 days, including SOEs and Municipalities.	100% of all compliant invoices paid within 30 days, including SOEs and Municipalities.	100% of all compliant invoices paid within 30 days, including SOEs and Municipalities.	100% of all compliant invoices paid within 30 days, including SOEs and Municipalities.	100% of all compliant invoices paid within 30 days, including SOEs and Municipalities.



Programme I: Corporate Management Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Promotion of reasonable access and gender equity.				
Output Indicator I0: Number of initiatives implemented to promote reasonable access.				
Seven initiatives implemented to promote reasonable access.	i. Finalise 2020/21 Department Report on implementation of Public Service and Administration (DPSA) on the Job Access Strategic Framework.	iii. Develop Report on the state of workplace assistive devices.	v. Diversity and disability management sensitisation session for employees conducted.	vi. Profile department's progress on disability management matters.
	ii. Finalise the development of 2021/22 Department Implementation Plan of Public Service and Administration (DPSA) on the Job Access Strategic Framework.	iv. Convene Disability Management Forum.	No target.	vii. Convene Disability Management Forum.



Programme I: Corporate Management Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Promotion of reasonable access and gender equity				
Output Indicator I I: Number of initiatives implemented to promote gender equity.				
Eight initiatives implemented to promote gender equity.	i. Finalise 2020/21 Department Report on Implementation of Public Service and Administration (DPSA) on the Gender Equality Strategic Framework.	iii. Implement Departmental Women's month Programme.	v. Implement Departmental Men's month programme.	vii. Develop a 2022/23 Gender Forum Programme of action.
	ii. Finalise the development of 2021/22 Department Implementation plan of Public Service and Administration (DPSA) on the Gender Equality Strategic Framework.	iv. Convene Departmental Gender Forum.	vi. Host Sexual Harassment Policy and Procedures information session.	viii. Convene Departmental Gender Forum.



Programme I: Corporate Management Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Achieve good corporate governance.				
Output Indicator 12: Number of initiatives implemented to promote integrity and ethical conduct.				
Eleven initiatives implemented to promote integrity and ethical conduct:	i. Manage applications on requests for permission to perform Other Remunerative Work outside Employees' Employment for the quarter and report to RMC.	iii. Awareness creation on the departmental Gift policy.	vi. Implement programme to recognise International Anti-corruption Day (anti-corruption session, article, awareness-raising material).	ix. Host Workshop on the Public Service Code of Conduct.
	ii. Facilitation and provision of support for submission of 2020/21 financial disclosures for SMS members to PSC.	iv. Manage applications on requests for permission to perform Other Remunerative Work outside Employees' Employment for the quarter and report to RMC.	vii. Manage applications on requests for permission to perform Other Remunerative Work outside Employees' Employment for the quarter and report to RMC.	x. Manage applications on requests for permission to perform Other Remunerative Work outside Employees' Employment for the quarter and report to RMC.
	No target.	v. Facilitation and provision of support MMS and designated officials in submitting 2020/21 financial interest disclosures.	viii. Verification of disclosed financial interests by all MMS and designated employees.	xi. Development of a response to PSC on verification outcome submitted SMS financial disclosures for the 2019/2020.



Programme 2: Tourism Research, Policy and International Relations

Branch enhances strategic policy environment, monitors the tourism sector's performance and enables stakeholder relations.



Programme 2: Tourism Research, Policy and International Relations Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Monitoring and evaluation reports produced.				
Output Indicator 1: Number of Monitoring and Evaluation Reports produced.				
Eight Monitoring and Evaluation reports produced:				
1. 2019/20 STR finalised and published.	<ul style="list-style-type: none"> Draft 2019/20 STR updated. STR Framework reviewed. 	2019/20 STR Finalised.	2019/20 STR published.	Progress report on the development of the Draft 2020/21 STR developed.
2. Monitoring of the implementation of the norms and standards for safe operations in the sector.	Concept document for monitoring Norms and Standards for safe operations in the sector developed.	Monitoring indicators and tools developed and consulted on.	Implementation of Norms and Standards for safe operations in the sector monitored and a draft report developed.	Implementation of Norms and Standards for safe operations in the sector monitored and a report developed.



Programme 2: Tourism Research, Policy and International Relations Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Monitoring and evaluation reports on tourism projects and initiatives.				
Output Indicator 1: Number of Monitoring and Evaluation Reports produced ... continued.				
Nine Monitoring and Evaluation reports produced ... continued				
3. Two Reports on the impact Evaluation of COVID-19 on the tourism sector in South Africa developed.	<ul style="list-style-type: none"> Proposal for the impact evaluation of COVID-19 on the tourism sector in South Africa developed. Data collection tools for impact evaluation of COVID-19 on the tourism sector in South Africa developed. 	<ul style="list-style-type: none"> Data collection for impact evaluation of COVID-19 on the tourism sector in South Africa commenced. First Report on the impact evaluation of COVID-19 on tourism developed. 	Review of monitoring tools for impact evaluation of COVID-19 on the tourism sector in South Africa undertaken.	Second Report on the impact evaluation of COVID-19 on tourism developed.



Programme 2: Tourism Research, Policy and International Relations Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Monitoring and evaluation reports on tourism projects and initiatives. Output Indicator 1: Number of Monitoring and Evaluation Reports produced ... continued				
Nine Monitoring and Evaluation reports produced ... continued				
4. Three TSRP Implementation Reports developed.	No target.	Quarterly TSRP implementation report develop.	Quarterly TSRP implementation report develop.	Quarterly TSRP implementation report develop.
5. 2020/21 NTSS Implementation Report developed.	Framework for the 2020/21 NTSS Implementation Report reviewed.	Data collection for the development of 2020/21 NTSS Implementation Report undertaken.	Draft 2020/21 NTSS Implementation Report developed.	2020/21 NTSS Implementation Report finalised.



Programme 2: Tourism Research, Policy and International Relations Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Regulatory initiatives for tourism growth and development. Output Indicator 2: Number of initiatives implemented to create an enabling policy and regulatory environment for tourism growth and development.				
Review of the Tourism Policy: Green Paper on the Development and Promotion of Tourism in South Africa developed.	Draft discussion document outlining policy areas circulated for public comments.	Incorporation of public comments into the draft discussion document.	Draft discussion document by internal management structures approved.	Green Paper on the Development and Promotion of Tourism in South Africa developed.



Programme 2: Tourism Research, Policy and International Relations Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: South African Tourism (SA Tourism) oversight reports developed. Output Indicator 3: Number of SA Tourism oversight reports developed.				
Four Reports on governance and performance of SA Tourism developed for oversight purposes.	SA Tourism quarterly oversight report developed.	SA Tourism quarterly oversight report developed.	SA Tourism quarterly oversight report developed.	SA Tourism quarterly oversight report developed.



Programme 2: Tourism Research, Policy and International Relations Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Information and Knowledge Systems developed and implemented. Output Indicator 4: Number of Information and Knowledge Systems developed and implemented.				
Two system developed and implemented:				
1. An Integrated Tourism Knowledge System implemented.	System Architecture for the Integrated Tourism Knowledge System developed.	<ul style="list-style-type: none"> • Development of System Architecture for Integrated Tourism Knowledge System finalised. • Integration of Knowledge Systems commenced. 	Integration of Knowledge Systems continued.	Integrated Tourism Knowledge System implemented.
2. Data collection and verification conducted in line with the NTIMS Regulations.	Publicity awareness on NTIMS regulations undertaken.	Data on tourism businesses collected from tourism stakeholders.	Quality assurance of collected data from tourism stakeholders conducted.	Data collection and verification conducted in line with the NTIMS Regulations.

Programme 2: Tourism Research, Policy and International Relations Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: South Africa tourism showcase at priority markets. Output Indicator 5: Number of fora prioritised to advance South Africa's tourism interests at regional, continental and global level through multilateral other groupings.				
Advance South Africa's tourism interests at regional, continental and global level through participation in G20, SADC, AU, BRICS, UNWTO and IORA.	Quarterly report on SA participation in the development of G20 guidelines for a resilient, sustainable and inclusive tourism.	<ul style="list-style-type: none"> Quarterly report on SA participation in the development of SADC Costed Action Plan for SADC Tourism Programme. Quarterly report on SA participation in the institutionalisation of Tourism in BRICS. 	<ul style="list-style-type: none"> Quarterly report on SA participation at the UNWTO. Quarterly report on SA participation in the development of a feasibility study for African Tourism Organisation. 	Quarterly report on SA participation in the implementation of IORA Tourism Work Plan.



Programme 2: Tourism Research, Policy and International Relations Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Initiatives facilitated for regional integration. Output Indicator 6: Number of outreach programmes to the diplomatic community implemented				
Four Outreach programmes to the diplomatic community implemented.	Quarterly outreach to diplomatic community focusing on South Africa's tourism recovery.	Quarterly outreach to diplomatic community focusing on South Africa's tourism recovery.	Quarterly outreach to diplomatic community focusing on South Africa's tourism recovery.	Quarterly outreach to diplomatic community focusing on South Africa's tourism recovery.



Programme 3: Destination Development

Branch ensures coordination and development of amenities, facilities, products and infrastructure to deliver quality visitor experiences and enhance communities well-being. This is achieved through the provision of coherent destination planning, investment promotion, tourism product and infrastructure enhancement and development, experience development and job creation through the Working for Tourism Programme.



Programme 3: Destination Development Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Destination enhancement and route development projects implemented to diversify tourism offerings and enhance visitor experience in identified priority areas. Output Indicator 1: Number of destination planning and investment coordination initiatives undertaken.				
Five destination planning and investment coordination initiatives undertaken:				
I. Pilot the budget resort network and brand concept.	<ul style="list-style-type: none"> Identify tourism properties for the pilot. Infrastructure audit framework developed. 	Infrastructure assessments for identified tourism properties initiated.	Infrastructure assessments for identified tourism properties completed.	Stakeholder compacts finalised.



Programme 3: Destination Development Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Destination enhancement and route development projects implemented to diversify tourism offerings and enhance visitor experience in identified priority areas. Output Indicator 1: Number of destination planning and investment coordination initiatives undertaken ... continued.				
Five destination planning and investment coordination initiatives undertaken ... continued:				
2. Incorporate prioritised initiatives from tourism spatial masterplans into <i>One Plans</i> for the following DDM districts: <ul style="list-style-type: none"> • OR Tambo District • eThekweni Metro • Pixley Ka Seme District • Namakwa District. 	Assessment and consolidation of prioritised initiatives from tourism spatial masterplans completed.	DDM Tourism implementation plans review (incorporating spatial master planning initiatives) initiated.	DDM Tourism implementation plans review (incorporating spatial master planning initiatives) completed.	Prioritised initiatives from tourism spatial masterplans incorporated into <i>One Plans</i> for the following DDM districts: <ul style="list-style-type: none"> • OR Tambo District • eThekweni Metro • Pixley Ka Seme District • Namakwa District.



Programme 3: Destination Development Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Destination enhancement and route development projects implemented to diversify tourism offerings and enhance visitor experience in identified priority areas. Output Indicator 1: Number of destination planning and investment coordination initiatives undertaken ... continued.				
Five destination planning and investment coordination initiatives undertaken ... continued:				
3.A pipeline of nationally prioritised tourism investment opportunities (<i>greenfield projects</i>) managed.	Quarterly Report on the management of a pipeline of nationally prioritised tourism investment opportunities developed.	Quarterly Report on the management of a pipeline of nationally prioritised tourism investment opportunities developed.	Quarterly Report on the management of a pipeline of nationally prioritised tourism investment opportunities developed.	Quarterly Report on the management of a pipeline of nationally prioritised tourism investment opportunities developed.



Programme 3: Destination Development Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Destination enhancement and route development projects implemented to diversify tourism offerings and enhance visitor experience in identified priority areas. Output Indicator 1: Number of destination planning and investment coordination initiatives undertaken ... continued.				
Five destination planning and investment coordination initiatives undertaken ... continued:				
4. A database of distressed high-impact tourism projects (<i>brownfield projects</i>) managed.	Quarterly report on the management of the database of distressed high-impact tourism establishments / properties / projects.	Quarterly report on the management of the database of distressed high-impact tourism establishments / properties / projects.	Quarterly report on the management of the database of distressed high-impact tourism establishments / the database properties / projects.	Quarterly report on the management of the database of distressed high-impact tourism establishments / properties / projects.
5. Four (4) investment promotion platforms facilitated.	Quarterly Report on the investment promotion platforms facilitated.	Quarterly Report on the investment promotion platforms facilitated.	Quarterly Report on the investment promotion platforms facilitated.	Quarterly Report on the investment promotion platforms facilitated.



Programme 3: Destination Development Annual Targets

2021/22 Annual Target		2021/22 Quarterly Targets			
		Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Destination enhancement and route development projects implemented to diversify tourism offerings and enhance visitor experience in identified priority areas.					
Output Indicator 2: Number of destination enhancement initiatives supported.					
Three Destination Enhancement Initiatives Supported:					
I.	Infrastructure maintenance programme implemented in 19 (nineteen) National Parks:	Implementation of infrastructure maintenance work in 19 (nineteen) National Parks supported and monitored.	Implementation of infrastructure maintenance work in 19 (nineteen) National Parks supported and monitored.	Implementation of infrastructure maintenance work in 19 (nineteen) National Parks supported and monitored.	Implementation of infrastructure maintenance work in 19 (nineteen) National Parks supported and monitored.
i.	EC Addo National Park (NP)				
ii.	EC Camdeboo NP				
iii.	EC Mountain Zebra NP				
iv.	WC Garden Route (Knysna, Wilderness)				
v.	EC Tsitsikamma NP				
vi.	NC Karoo NP				
vii.	FS Golden Gate NP				
viii.	NW Marakele NP				
ix.	LP Mapungubwe NP				
x.	NC Kgalagadi NP				
xi.	NC Augrabies NP				
xii.	NC Namakwa				
xiii.	NC Richtersveld				
xiv.	WC Agulhas NP				
xv.	WC Bontebok NP				
xvi.	WC Table Mountain NP				
xvii.	WC West Coast NP				
xviii.	WC Tankwa-Karoo NP				
xix.	MP Kruger NP.				



Programme 3: Destination Development Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Destination enhancement and route development projects implemented to diversify tourism offerings and enhance visitor experience in identified priority areas. Output Indicator 2: Number of destination enhancement initiatives supported.				
Three Destination Enhancement Initiatives Supported ... continued:				
2. Infrastructure maintenance programme implemented in one state owned asset in all Provinces.	Implementation of infrastructure maintenance programme supported and monitored in one state owned asset in each Province.	Implementation of infrastructure maintenance programme supported and monitored in one state owned asset in each Province.	Implementation of infrastructure maintenance programme supported and monitored in one state owned asset in each Province.	Implementation of infrastructure maintenance programme supported and monitored in one state owned asset in each Province.



Programme 3: Destination Development Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Destination enhancement and route development projects implemented to diversify tourism offerings and enhance visitor experience in identified priority areas.				
Output Indicator 2: Number of destination enhancement initiatives supported.				
Three Destination Enhancement Initiatives Supported ... continued:				
3. Support the Implementation of Thirty Community-based Tourism Projects: i. LP Phiphidi Waterfall ii. LP The Oaks Lodge iii. LP Matsila Lodge iv. LP VhaTsonga Village v. MP Mnisi Resort vi. LP Ngove vii. LP Tisane viii. FS QwaQwa Guest House ix. FS Vredefort Dome x. FS Monotsha xi. NW Manyane Lodge xii. NW Lotlamoreng Dam xiii. NC Platfontein Lodge xiv. NC Kamiesburg xv. KZN Muzi Pan	Implementation of Thirty Community-Based Tourism Projects supported and monitored.	Implementation of Thirty Community-Based Tourism Projects supported and monitored.	Implementation of Thirty Community-Based Tourism Projects supported and monitored.	Implementation of Thirty Community-Based Tourism Projects supported and monitored.



Programme 3: Destination Development Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Destination enhancement and route development projects implemented to diversify tourism offerings and enhance visitor experience in identified priority areas.				
Output Indicator 2: Number of destination enhancement initiatives supported.				
Three Destination Enhancement Initiatives Supported ... continued:				
3. Support the Implementation of Thirty Community-based Tourism Projects ... continued: xvi. EC Maluti Hiking Trail xvii. EC Mthonsi Lodge xviii. EC Qatywa Lodge xix. EC Nyandeni Chalets xx. EC Western Tembuland xxi. KZN Anton Lembede Museum eThekwin Municipality xxii. NC McGregor Museum xxiii. KZN AmaHlubi Cultural Heritage xxiv. NC & NW Sol Plaatjie Museum xxv. NW Lehurutshe Liberation Heritage Museum xxvi. MP Numbi Gate xxvii. LP Nandoni Dam xxviii. LP Tshathogwe Game Farm xxix. LP Mtititi Game Farm xxx. LP Mapate Recreational Social Tourism Facility.	Implementation of Thirty Community-Based Tourism Projects supported and monitored.	Implementation of Thirty Community-Based Tourism Projects supported and monitored.	Implementation of Thirty Community-Based Tourism Projects supported and monitored.	Implementation of Thirty Community-Based Tourism Projects supported and monitored.

Programme 3: Destination Development Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output Indicator 3: Number of work opportunities created through Working for Tourism projects.				
3 826 Work Opportunities created.	574 Work Opportunities created.	956 Work Opportunities created.	956 Work Opportunities created.	1340 Work Opportunities created.



Programme 4: Tourism Sector Support Services

Enhances transformation of the sector, increases skills levels and supports development to ensure that South Africa is a competitive tourism destination.



Programme 4: Tourism Sector Support Services Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: To accelerate the transformation of the tourism sector.				
Output Indicator 1: Number of incentive programmes implemented.				
Two incentive programmes implemented:				
1. Tourism Equity Fund (TEF) applications approved in 2021/2022 (four adjudication meetings).	One Adjudication meeting held for TEF.	One Adjudication meeting held for TEF.	One Adjudication meeting held for TEF.	One Adjudication meeting held for TEF.
2. Green Tourism Incentive Programme (GTIP) applications approved in 2021/2022 (four adjudication meetings).	One Adjudication meeting held for GTIP.	One Adjudication meeting held for GTIP.	One Adjudication meeting held for GTIP.	One Adjudication meeting held for GTIP.

Programme 4: Tourism Sector Support Services Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Programme aimed at stimulating domestic tourism implemented.				
Output Indicator 2: Number of programmes implemented to stimulate domestic tourism growth.				
One programme implemented:				
Domestic Tourism Scheme implemented.	Service provider(s) to implement the Domestic Tourism Scheme appointed.	Domestic Tourism Scheme implemented.	Domestic Tourism Scheme implemented.	Domestic Tourism Scheme implemented and annual report developed.



Programme 4: Tourism Sector Support Services Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Increase participation of the SMMEs in the Tourism Sector for inclusive economic growth.				
Output Indicator 3: Number of programmes implemented to increase participation of the SMMEs in the Tourism Sector for inclusive economic growth.				
One programme implemented:				
Incubation Programme implemented to support tourism SMMEs through the following Incubators (Business support and development): 1. Manyeleti Incubator 2. Phalaborwa Incubator 3. Mier Incubator 4. Tech Incubator 5. Tour Operator 6. Food Services Incubator 7. Two (2) community-based enterprises incubation programmes.	Eight business support and development Incubation Programme implemented through the following: Final year implementation of the following three incubators: 1. Manyeleti 2. Phalaborwa 3. Mier.	Eight business support and development Incubation Programme implemented through the following: Final year implementation of the following three incubators: 1. Manyeleti 2. Phalaborwa 3. Mier.	Eight business support and development Incubation Programme implemented through the following: Final year implementation of the following three incubators: 1. Manyeleti 2. Halaborwa 3. Mier.	Eight business support and development Incubation Programme implemented through the following: Close out reports for the following three Incubators submitted. 1. Manyeleti 2. Phalaborwa 3. Mier.



Programme 4: Tourism Sector Support Services Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Increase participation of the SMMEs in the Tourism Sector for inclusive economic growth.				
Output Indicator 3: Number of programmes implemented to increase participation of the SMMEs in the Tourism Sector for inclusive economic growth.				
One programme implemented ... continued:				
Incubation Programme implemented to support tourism SMMEs through the following Incubators (Business support and development): 1. Manyeleti Incubator 2. Phalaborwa Incubator 3. Mier Incubator 4. Tech Incubator 5. Tour Operator 6. Food Services Incubator 7. Two (2) community-based enterprises incubation programmes.	Planning of the following three incubators finalised: 4. Tech Incubator 5. Tour Operator 6. Food Services Incubator.	Implementation of the following five Incubators: 1. Tech Incubator. 2. Tour Operator Incubator 3. Food Services Incubator 4. Two (2) community-based enterprises incubation programmes.	Implementation of the following five Incubators: 1. Tech Incubator. 2. Tour Operator Incubator 3. Food Services Incubator 4. Two (2) community-based enterprises incubation programmes.	Annual implementation report submitted for the following five Incubators: 1. Tech Incubator Annual Report submitted. 2. Tour Operator Incubator: Annual Report submitted. 3. Food Services Incubator: Annual Report submitted. 4. Two (2) community-based enterprises incubation programmes: Annual Report submitted.



Programme 4: Tourism Sector Support Services Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Increased participation of women in the tourism sector to drive inclusive economic growth.				
Output Indicator 4: Number of initiatives implemented to increase participation of women in the tourism sector.				
Two initiatives implemented:				
I. Implementation of Women in Tourism Business Development and Support Programme for 225 women: 25 women-owned SMMEs per Province (9 Provinces).	WiT Business Development and Support Programme: <ul style="list-style-type: none"> Service provider(s) for the implementation of (WiT) Business Development and Support Programme appointed. WiT Business Development and Support Programme launched. 	WiT Business Development and Support Programme implemented to support 25 women-owned SMMEs per Province (9 Provinces).	WiT Business Development and Support Programme implemented to support 25 women-owned SMMEs per Province (9 Provinces).	Annual Report on the WiT Business Development and Support Programme implemented for 225 women: 25 women-owned SMMEs per Province (9 Provinces).



Programme 4: Tourism Sector Support Services Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Increased participation of women in the tourism sector to drive inclusive economic growth.				
Output Indicator 4: Number of initiatives implemented to increase participation of women in the tourism sector.				
Two initiatives implemented ... continued:				
2. Implementation of UNWTO Women In Tourism Pilot Programme in Limpopo Province: Vhembe and Mopani Districts.	<ul style="list-style-type: none"> Service provider(s) to implement the UNWTO Pilot Programme in Limpopo Province appointed. UNWTO Pilot Programme launched in Limpopo Province: Mopani and Vhembe Districts. 	Implement the UNWTO Pilot Programme in Limpopo Province: Mopani and Vhembe Districts.	Implement the UNWTO Pilot Programme in Limpopo Province: Mopani and Vhembe Districts.	Annual Report submitted for the UNWTO Pilot Programme implemented in Limpopo Province.



Programme 4: Tourism Sector Support Services Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Prioritised programmes implemented to enhance visitor service and experiences. Output Indicator 5: Number of programmes implemented to enhance visitor service and experiences.				
Two programmes implemented:				
1. Implementation of Service Excellence programme (SANS 1197) in two (2) provinces to enhance service levels standards of tourism products: <ul style="list-style-type: none"> • Northern Cape • Limpopo. 	Stakeholder engagement on the approach and endorsement of the implementation of Service Excellence Programme.	Gaps identified through service levels assessment and needs analysis process completed.	Provincial Service Excellence Matrix Teams for Capacity Building process established.	<ul style="list-style-type: none"> • Provincial Legacy teams established. • Round Table Discussions and the Media Dialogue hosted.



Programme 4: Tourism Sector Support Services Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Prioritised programmes implemented to enhance visitor service and experiences.				
Output Indicator 5: Number of programmes implemented to enhance visitor service and experiences.				
Two programmes implemented ... continued:				
2. Implementation of the Tourism Monitors Programme nationally in line with the project plans: <ul style="list-style-type: none"> • Provinces: GP, WC, NC, EC, LP, FS, KZN, NW, MP • SANBI • SANParks • iSimangaliso. 	Quarterly report on the Implementation of the Tourism Monitors programme in line with the project plans. GP, WC, NC, EC, LP, FS, KZN, NW, MP, SANBI, SANParks, iSimangaliso.	Quarterly report on the Implementation of the Tourism Monitors programme in line with the project plans. GP, WC, NC, EC, LP, FS, KZN, NW, MP, SANBI, SANParks, iSimangaliso.	Quarterly report on the Implementation of the Tourism Monitors programme in line with the project plans. GP, WC, NC, EC, LP, FS, KZN, NW, MP, SANBI, SANParks, iSimangaliso.	Quarterly report on the Implementation of the Tourism Monitors programme in line with the project plans. GP, WC, NC, EC, LP, FS, KZN, NW, MP, SANBI, SANParks, iSimangaliso.



Programme 4: Tourism Sector Support Services Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Enhance skills in the tourism sector.				
Output Indicator 6: Number of capacity building programmes implemented.				
Ten capacity building programmes implemented:				
I. One programme to capacitate tourist guides implemented in the following provinces in line with project plans: <ul style="list-style-type: none"> • N West • N Cape • Free State 	Recruitment, selection and orientation of learners from identified provinces for Training Programme to capacitate tourist guides undertaken.	Programme to capacitate tourist guides implemented in three provinces.	Programme to capacitate tourist guides implemented in three provinces.	Training Programme to capacitate tourist guides implemented in three provinces.



Programme 4: Tourism Sector Support Services Annual Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Enhance skills in the tourism sector.				
Output Indicator 6: Number of capacity building programmes implemented.				
Ten capacity building programmes implemented ... continued:				
2. Food Safety Quality Assurer Programme with training on norms and standards for safe tourism operations, including COVID-19 Protocols implemented in the three provinces (KZN, WC & GP) in line with project plans, targeting 300 unemployed and retrenched youth.	Recruitment, selection and orientation of learners from identified provinces undertaken.	Food Safety Quality Assurer Programme implemented with training on norms and standards for tourism operations.	Food Safety Quality Assurer Programme implemented with training on norms and standards for tourism operations in the three provinces.	Food Safety Quality Assurer Programme implemented with training on norms and standards for tourism operations in the three provinces.



Programme 4: Tourism Sector Support Services Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Enhance skills in the tourism sector.				
Output Indicator 6: Number of capacity building programmes implemented.				
Ten capacity building programmes implemented ... continued:				
3. CHEF / Professional Cookery with training on norms and standards for safe tourism operations, including COVID-19 Protocols implemented in the three Provinces (NW, FS & NC) in line with project plans targeting 300 unemployed and retrenched youth.	Recruitment, selection and orientation of learners from identified provinces undertaken.	Chef / Professional Cookery implemented with training on norms and standards for tourism operations.	Chef / Professional Cookery implemented with training on norms and standards for tourism operations in the three provinces.	Chef / Professional Cookery implemented with training on norms and standards for tourism operations in the three provinces.



Programme 4: Tourism Sector Support Services Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Enhance skills in the tourism sector.				
Output Indicator 6: Number of capacity building programmes implemented.				
Ten capacity building programmes implemented ... continued:				
4. Wine Service Training Programme (Sommelier) with training on norms and standards for safe tourism operations, including COVID-19 Protocols implemented in two provinces (KZN & WC) in line with project plans for 252 unemployed and retrenched youth.	Recruitment, selection and orientation of learners from identified provinces undertaken.	Wine Service Training Programme (Sommelier) implemented with training on norms and standards for tourism operations.	Wine Service Training Programme (Sommelier) implemented with training on norms and standards for tourism operations in the two provinces.	Wine Service Training Programme (Sommelier) implemented with training on norms and standards for tourism operations in the two provinces.



Programme 4: Tourism Sector Support Services Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Enhance skills in the tourism sector.				
Output Indicator 6: Number of capacity building programmes implemented.				
Ten capacity building programmes implemented ... continued:				
5. Hospitality Youth Programme (HYP) Food and Beverage with training on norms and standards for safe tourism operations, including COVID-19 Protocols implemented in the nine provinces, in line with project plans targeting 1000 unemployed and retrenched youth.	Recruitment, selection and orientation of learners from identified provinces undertaken.	HYP implemented with training on norms and standards for tourism operations.	HYP implemented with training on norms and standards for tourism operations in all nine provinces.	HYP implemented with training on norms and standards for tourism operations in all nine provinces.



Programme 4: Tourism Sector Support Services Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Enhance skills in the tourism sector.				
Output Indicator 6: Number of capacity building programmes implemented.				
Ten capacity building programmes implemented ... continued:				
6. Twenty women enrolled in Executive Development Programme for WiT.	Quarterly progress report submitted on 20 women enrolled in Executive Development Programme for WiT.	Quarterly progress report submitted on 20 women enrolled in Executive Development Programme for WiT.	Quarterly progress report submitted on 20 women enrolled in Executive Development Programme for WiT.	Quarterly progress report submitted on 20 women enrolled in Executive Development Programme for WiT.
7. Thirty Chefs supported through Recognition of Prior Learning (RPL) process for a qualification in line with the project plan.	Procurement process for the service provider undertaken.	Recruitment, selection and induction of learners completed.	Project Plan for support of 30 Chefs through RPL process implemented and progress report developed.	30 Chefs supported through implementation of RPL process in line with the project plan.



Programme 4: Tourism Sector Support Services Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Enhance skills in the tourism sector. Output Indicator 6: Number of capacity building programmes implemented.				
Ten capacity building programmes implemented ... continued:				
8. Two hundred and twenty five SMMEs trained on norms and standards for safe tourism operations, in all nine provinces targeting Villages, Townships, and Small Towns: 25 per province.	<ul style="list-style-type: none"> • Procurement process for the service provider undertaken. • Recruitment, selection and induction of 225 SMMEs (25 per province) undertaken. 	Project Plan for training of 225 SMMEs (25 per province) on norms and standards for safe tourism operations for Villages, Townships, and Small Towns implemented and report developed.	Project Plan for training of 225 SMMEs (25 per province) on norms and standards for safe tourism operations for Villages, Townships, and Small Towns implemented and report developed.	Project Plan for training of 225 SMMEs (25 per province) on norms and standards for safe tourism operations in all nine provinces targeting Villages, Townships, and Small Towns implemented.



Programme 4: Tourism Sector Support Services Targets

2021/22 Annual Target	2021/22 Quarterly Targets			
	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Output: Enhance skills in the tourism sector.				
Output Indicator 6: Number of capacity building programmes implemented				
Ten capacity building programmes implemented ... continued:				
9. National Tourism Careers Expo (NTCE) 2021 hosted.	<ul style="list-style-type: none"> Project plan for NTCE 2021 developed. Provinces consulted on Project Plan and hosting of Tourism Careers Expo 2021. Project Plan on hosting of Tourism Careers Expo 2021 approved by all provinces. 	Implementation of Tourism Careers Expo 2021 Project Plan.	<ul style="list-style-type: none"> NTCE 2021 hosted. Implementation of NTCE 2022 Project Plan. 	<ul style="list-style-type: none"> Close-Out Report on NTCE 2021 submitted. Preparation for 2022 NTCE.
10. Implementation of Educators Development Programme in all nine provinces.	<ul style="list-style-type: none"> Stakeholder engagement needs analysis conducted. Implementation Plan developed and approved. 	Educators Development Programme implemented and progress report developed.	Educators Development Programme implemented and progress report developed.	Educators Development Programme implemented in all nine provinces and annual report developed.

Financial Information



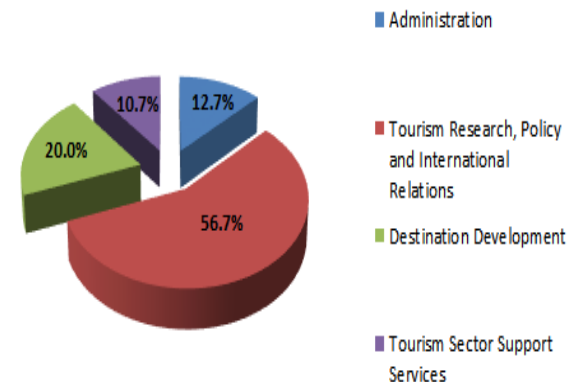
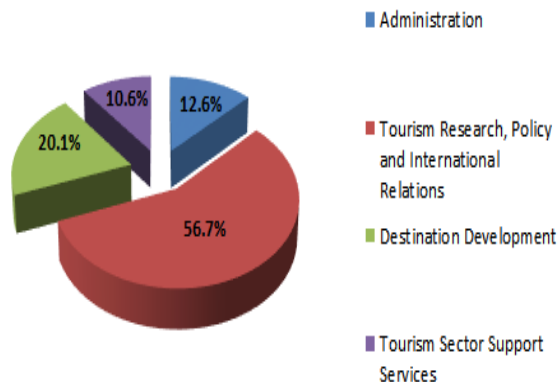
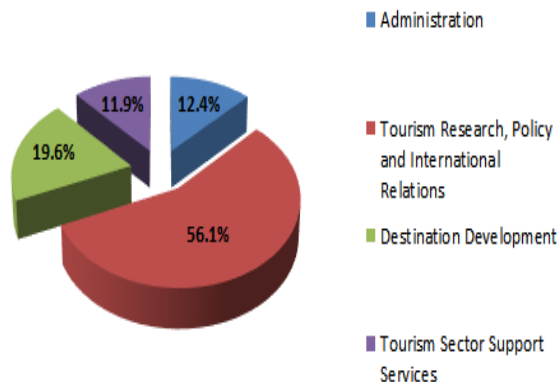
DEPARTMENTAL MTEF BASELINE (PER PROGRAMME)

Programme	2019/20	% of Total	2020/21	% of Total	2021/22	% of Total	2022/23	% of Total
	R'000		R'000		R'000		R'000	
Administration	295,874	12.4%	308,593	12.4%	327,021	12.6%	340,479	12.7%
Tourism Research, Policy and International Relations	1,331,053	55.6%	1,391,382	56.1%	1,465,781	56.7%	1,522,681	56.7%
Destination Development	463,297	19.4%	485,897	19.6%	519,074	20.1%	537,609	20.0%
Tourism Sector Support Services	302,446	12.6%	295,112	11.9%	274,330	10.6%	286,971	10.7%
TOTAL	2,392,670		2,480,984		2,586,206		2,687,740	

2020/21

2021/22

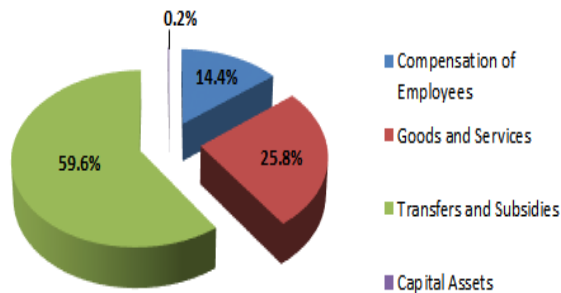
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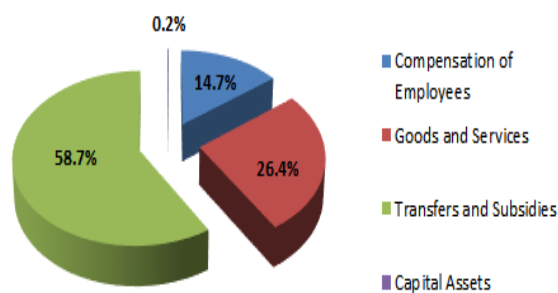
DEPARTMENTAL MTEF BASELINE (ECONOMIC CLASSIFICATION)

Economic Classification	2019/20	% of Total	2020/21	% of Total	2021/22	% of Total	2022/23	% of Total
	R'000		R'000		R'000		R'000	
Compensation of Employees	334,372	14.0%	358,109	14.4%	381,394	14.7%	397,966	14.8%
Goods and Services	602,479	25.2%	640,561	25.8%	681,728	26.4%	706,225	26.3%
Transfers and Subsidies	1,434,512	60.0%	1,478,534	59.6%	1,519,098	58.7%	1,579,411	58.8%
Capital Assets	21,307	0.9%	3,780	0.2%	3,986	0.2%	4,138	0.2%
TOTAL	2,392,670		2,480,984		2,586,206		2,687,740	

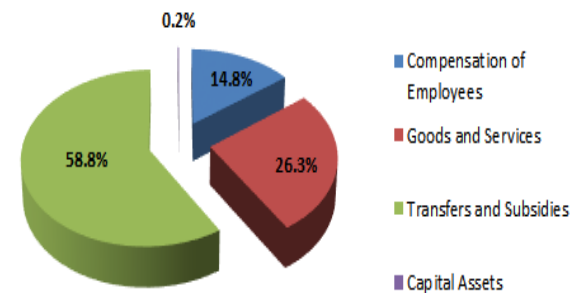
2020/21



2021/22



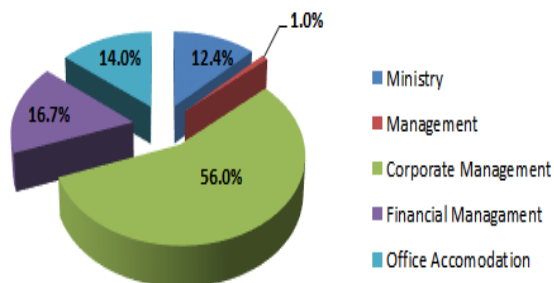
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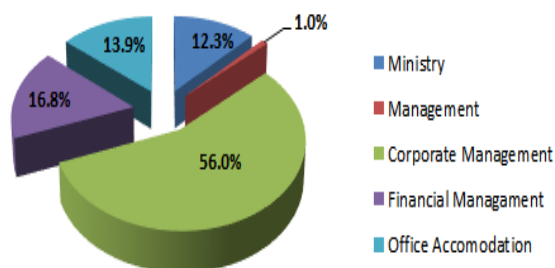
MTEF BASELINE - PROGRAMME I:ADMINISTRATION (PER SUB-PROGRAMME)

Sub - Programme	2019/20	% of	2020/21	% of	2021/22	% of	2022/23	% of
	R'000	Total	R'000	Total	R'000	Total	R'000	Total
Ministry	30,786	10.4%	38,242	12.4%	40,351	12.3%	42,033	12.3%
Management	3,342	1.1%	3,053	1.0%	3,215	1.0%	3,350	1.0%
Corporate Management	180,675	61.1%	172,684	56.0%	182,994	56.0%	190,605	56.0%
Financial Managament	40,089	13.5%	51,405	16.7%	54,919	16.8%	57,192	16.8%
Office Accomodation	40,982	13.9%	43,209	14.0%	45,542	13.9%	47,299	13.9%
TOTAL	295,874		308,593		327,021		340,479	

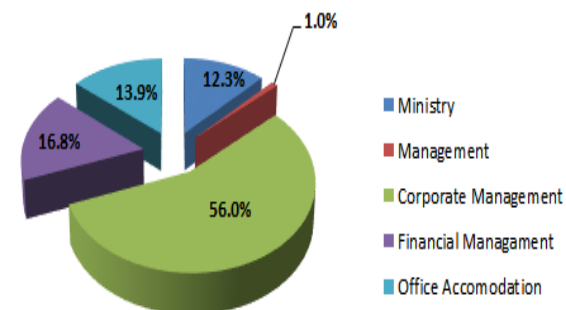
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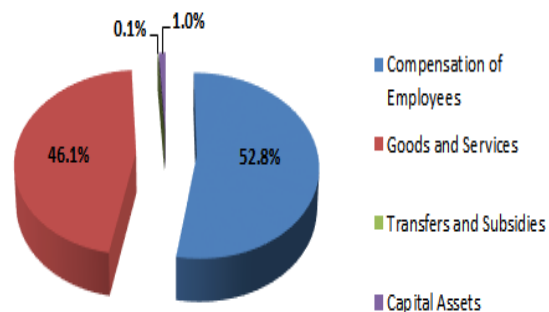
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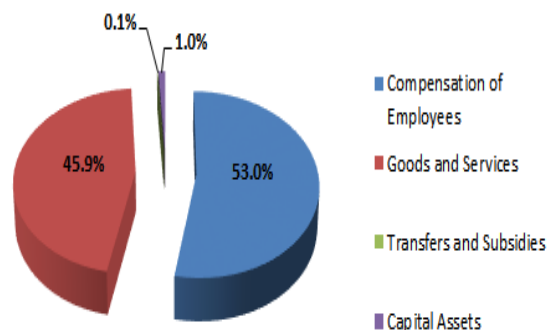
MTEF BASELINE - PROGRAMME I: ADMINISTRATION (ECONOMIC CLASSIFICATION)

Economic Classification	2019/20	% of	2020/21	% of	2021/22	% of	2022/23	% of
	R'000	Total	R'000	Total	R'000	Total	R'000	Total
Compensation of Employees	151,010	51.0%	163,057	52.8%	173,348	53.0%	180,880	53.1%
Goods and Services	129,938	43.9%	142,281	46.1%	150,242	45.9%	156,038	45.8%
Transfers and Subsidies	4,537	1.5%	172	0.1%	181	0.1%	188	0.1%
Capital Assets	10,389	3.5%	3,083	1.0%	3,250	1.0%	3,373	1.0%
TOTAL	295,874		308,593		327,021		340,479	

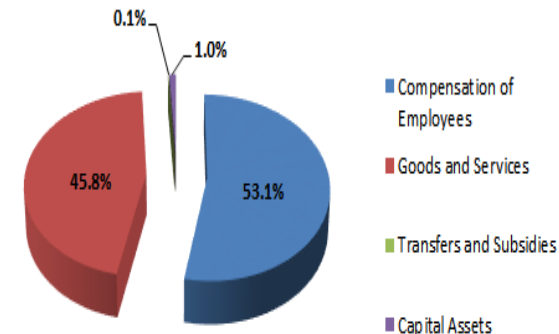
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2021/22



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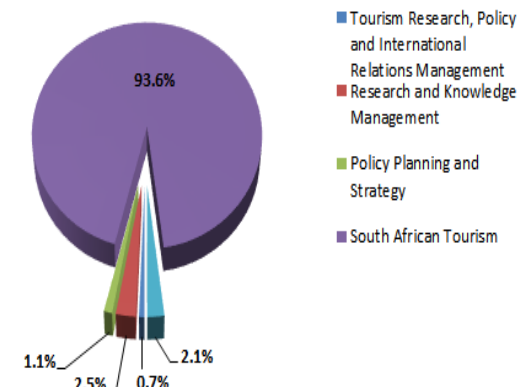
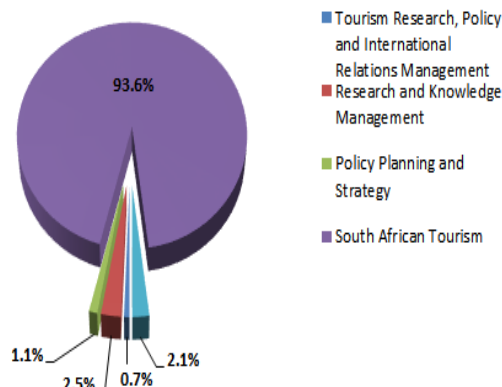
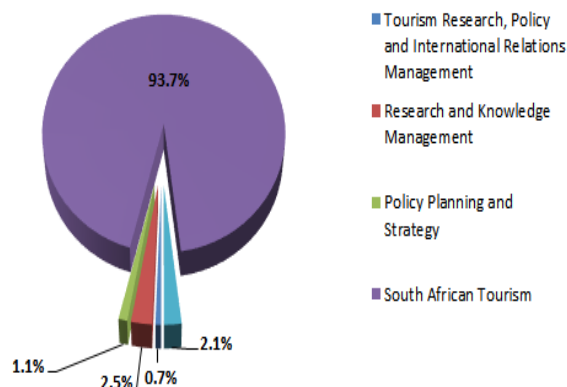
MTEF BASELINE - PROGRAMME 2: TOURISM RESEARCH, POLICY AND INTERNATIONAL RELATIONS (PER SUB-PROGRAMME)

Sub - Programme	2019/20	% of	2020/21	% of	2021/22	% of	2022/23	% of
	R'000	Total	R'000	Total	R'000	Total	R'000	Total
Tourism Research, Policy and International Relations Management	10,639	0.8%	9,142	0.7%	9,779	0.7%	10,186	0.7%
Research and Knowledge Management	28,101	2.1%	34,479	2.5%	36,569	2.5%	38,099	2.5%
Policy Planning and Strategy	12,868	1.0%	14,643	1.1%	15,540	1.1%	16,196	1.1%
South African Tourism	1,254,161	94.2%	1,304,306	93.7%	1,372,673	93.6%	1,425,682	93.6%
International Relations and Cooperation	25,284	1.9%	28,812	2.1%	31,220	2.1%	32,518	2.1%
TOTAL	1,331,053		1,391,382		1,465,781		1,522,681	

2020/21

2021/22

2022/23

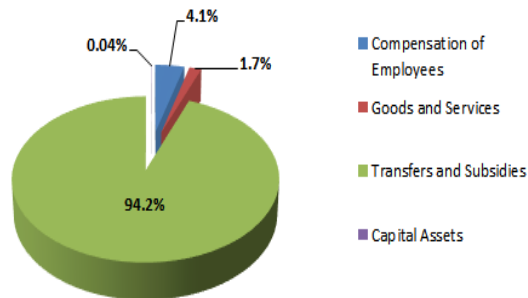


Presentation to the PC on Tourism - Departmental APP (2021/22 - 2023/24)

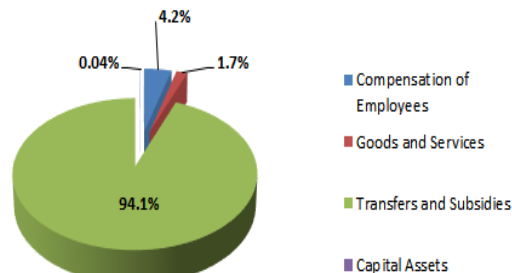
MTEF BASELINE - PROGRAMME 2: TOURISM RESEARCH, POLICY AND INTERNATIONAL RELATIONS (ECONOMIC CLASSIFICATION)

Economic Classification	2019/20	% of	2020/21	% of	2021/22	% of	2022/23	% of
	R'000	Total	R'000	Total	R'000	Total	R'000	Total
Compensation of Employees	46,925	3.5%	56,982	4.1%	61,309	4.2%	63,973	4.2%
Goods and Services	23,232	1.7%	23,564	1.7%	24,959	1.7%	25,922	1.7%
Transfers and Subsidies	1,260,415	94.7%	1,310,330	94.2%	1,378,978	94.1%	1,432,230	94.1%
Capital Assets	481	0.0%	506	0.04%	535	0.04%	556	0.04%
TOTAL	1,331,053		1,391,382		1,465,781		1,522,681	

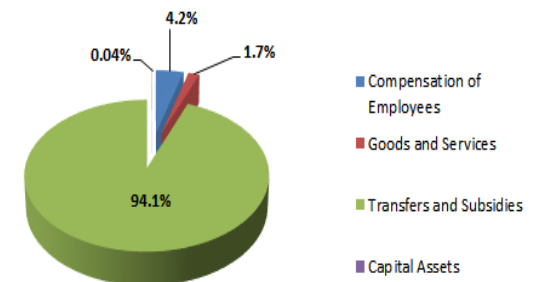
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2021/22



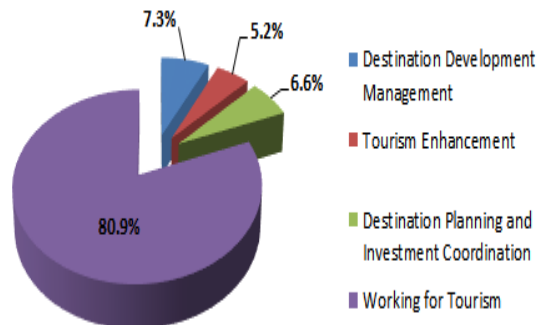
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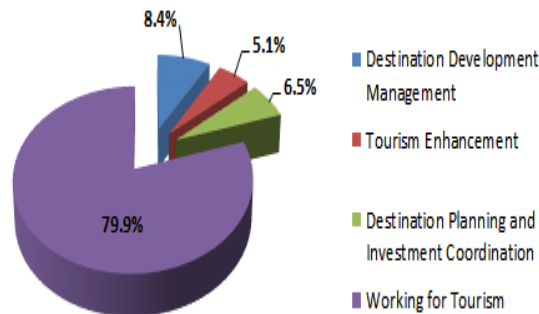
MTEF BASELINE - PROGRAMME 3: DESTINATION DEVELOPMENT (PER SUB-PROGRAMME)

Sub - Programme	2019/20	% of	2020/21	% of	2021/22	% of	2022/23	% of
	R'000	Total	R'000	Total	R'000	Total	R'000	Total
Destination Development Management	38,965	8.4%	35,611	7.3%	43,591	8.4%	39,874	7.4%
Tourism Enhancement	23,333	5.0%	25,171	5.2%	26,715	5.1%	27,826	5.2%
Destination Planning and Investment Coordination	29,655	6.4%	31,901	6.6%	33,771	6.5%	35,173	6.5%
Working for Tourism	371,344	80.2%	393,214	80.9%	414,997	79.9%	434,736	80.9%
TOTAL	463,297		485,897		519,074		537,609	

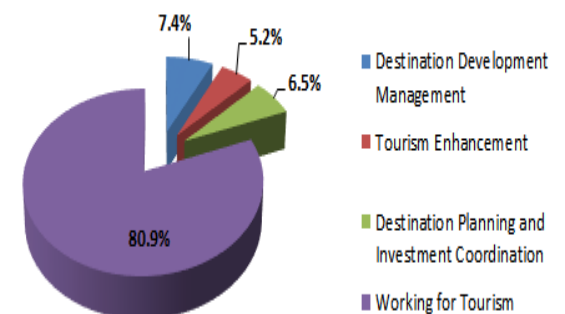
2020/21



2021/22



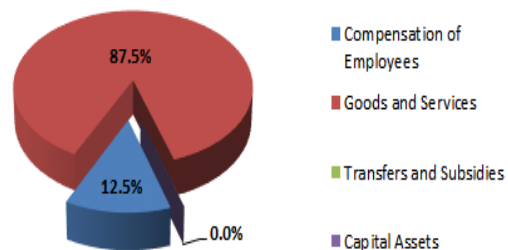
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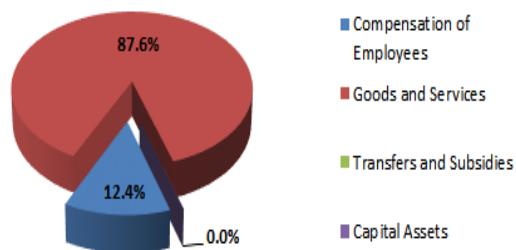
MTEF BASELINE - PROGRAMME 3: DESTINATION DEVELOPMENT (ECONOMIC CLASSIFICATION)

Economic Classification	2019/20	% of	2020/21	% of	2021/22	% of	2022/23	% of
	R'000	Total	R'000	Total	R'000	Total	R'000	Total
Compensation of Employees	55,831	12.1%	60,577	12.5%	64,372	12.4%	67,169	12.5%
Goods and Services	397,225	85.7%	425,191	87.5%	454,567	87.6%	470,300	87.5%
Transfers and Subsidies	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Capital Assets	10,241	2.2%	129	0.0%	135	0.0%	140	0.0%
TOTAL	463,297		485,897		519,074		537,609	

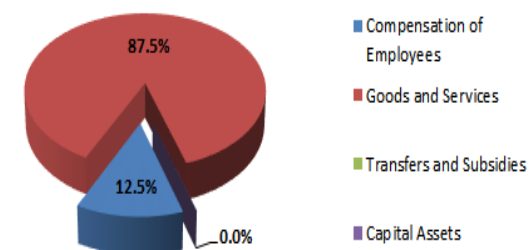
2020/21



2021/22

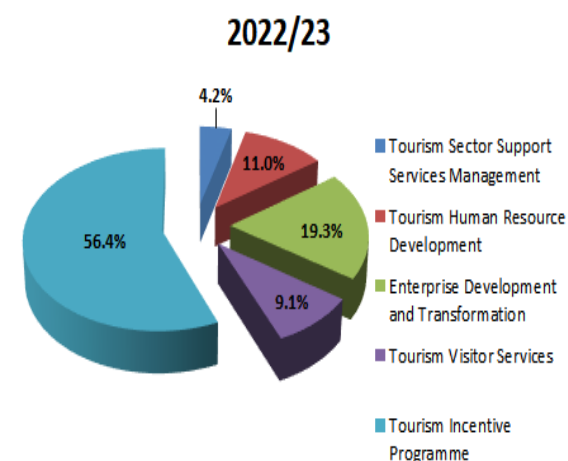
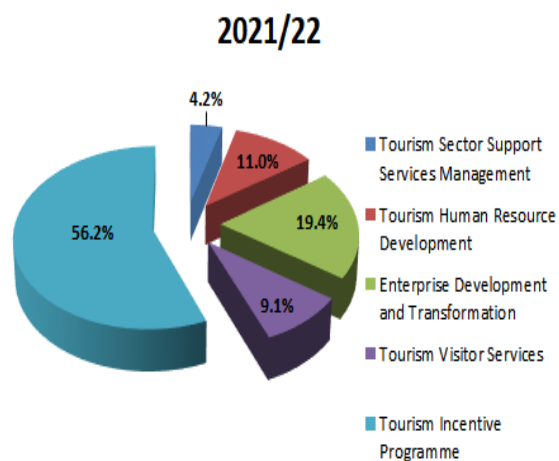
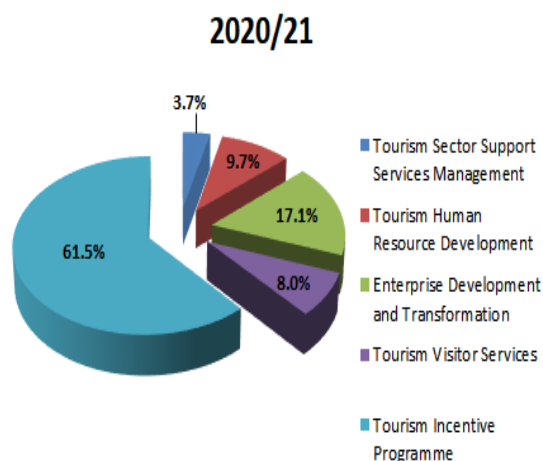


2022/23



MTEF BASELINE - PROGRAMME 4: TOURISM SECTOR SUPPORT SERVICES (PER SUB-PROGRAMME)

Programme	2019/20	% of	2020/21	% of	2021/22	% of	2022/23	% of
	R'000	Total	R'000	Total	R'000	Total	R'000	Total
Tourism Sector Support Services Management	11,893	3.9%	11,014	3.7%	11,617	4.2%	12,080	4.2%
Tourism Human Resource Development	27,890	9.2%	28,533	9.7%	30,291	11.0%	31,561	11.0%
Enterprise Development and Transformation	52,655	17.4%	50,563	17.1%	53,219	19.4%	55,382	19.3%
Tourism Visitor Services	24,875	8.2%	23,642	8.0%	25,071	9.1%	26,141	9.1%
Tourism Incentive Programme	185,133	61.2%	181,360	61.5%	154,132	56.2%	161,807	56.4%
TOTAL	302,446		295,112		274,330		286,971	



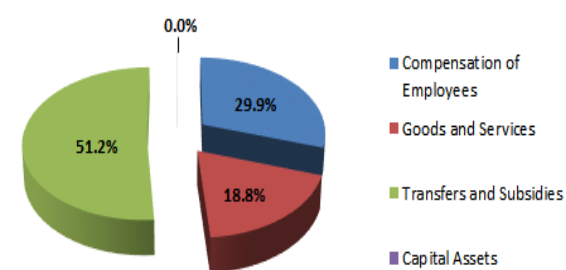
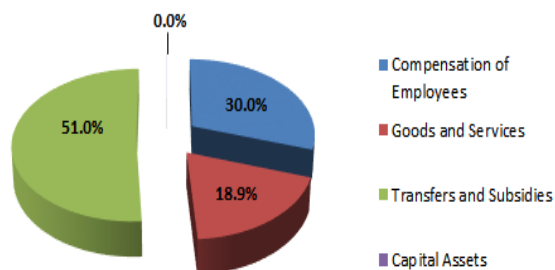
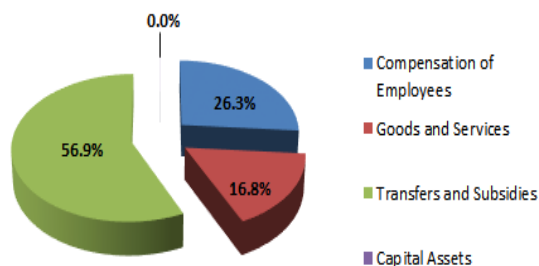
MTEF BASELINE - PROGRAMME 4: TOURISM SECTOR SUPPORT SERVICES (ECONOMIC CLASSIFICATION)

Economic Classification	2019/20	% of	2020/21	% of	2021/22	% of	2022/23	% of
	R'000	Total	R'000	Total	R'000	Total	R'000	Total
Compensation of Employees	80,606	26.7%	77,493	26.3%	82,365	30.0%	85,944	29.9%
Goods and Services	52,084	17.2%	49,525	16.8%	51,960	18.9%	53,965	18.8%
Transfers and Subsidies	169,560	56.1%	168,032	56.9%	139,939	51.0%	146,993	51.2%
Capital Assets	196	0.1%	62	0.0%	66	0.0%	69	0.0%
TOTAL	302,446		295,112		274,330		286,971	

2020/21

2021/22

2022/23



KEY RISKS

Outcome	Key Risk	Risk Mitigation
Increase the tourism sector's contribution to inclusive economic growth.	Inability to meet the Tourism B-BBEE Sector Code targets to facilitate radical economic transformation within tourism sector.	<ul style="list-style-type: none"> Support the Tourism Transformation Charter Council of South Africa to be independent from the Department of Tourism to enable improved monitoring of transformation. Establish mechanism for monitoring and reporting of sector transformation targets.
	Inability to create an enabling legislative and regulatory environment for tourism development and growth.	Policy review on tourism promotion and development.
	Norms and standards for safe operations in tourism sector not implemented.	Encourage the sector to implement norms and standards for safe tourism operations.
	Poor brand reputation, and potential visitors' perceptions about safety of destination South Africa.	<ul style="list-style-type: none"> Develop policy directives to SA Tourism regarding strengthening of the destination brand. Collaborate with Police Services to improve safety for tourists. Develop and drive campaigns, messaging to promote domestic tourism locally and internationally.
	Decline in supply side products and services following the COVID-19 pandemic.	Participation in the development and implementation of the Tourism Recovery Plan.
	Negative effect of public health emergencies due to global outbreaks.	<ul style="list-style-type: none"> Strengthen performance of domestic market. Collaborate with health authorities to ensure appropriate messaging about South Africa is communicated. Engage Host Employers to health programmes to be implemented to foster customer confidence.



KEY RISKS ... CONTINUED

Outcome	Key Risk	Risk Mitigation
Increase the tourism sector's contribution to inclusive economic growth.	Negative impacts of climate change (including natural disasters).	<ul style="list-style-type: none"> • Create awareness about vulnerability of Destination South Africa and necessary mitigations. • Drive responsible tourism for the sustainability of South Africa's unique attractions.
	Negative impacts on the implementation of signed bilateral agreements due to global health outbreaks of pandemics such Covid-19.	Cooperate with counterparts to find solutions to deal with such conditions whilst contributing to the promotion and development of the tourism sector.
	Negative impact of COVID-19 to employment creation.	Targeted approach to employment creation for the retrenched.
	Poor implementation of signed bilateral agreements due to health outbreaks and political instability.	Identify projects, options and available platforms to ensure that the implementation on signed Memorandum of Understanding / Agreements is possible.
	Capacity of SA Tourism to fulfil their mandate.	Strengthen oversight on SA Tourism.



KEY RISKS ... CONTINUED

Outcome	Key Risk	Risk Mitigation
Achieve good corporate and cooperative governance.	Inadequate capacity for management of infrastructure and training projects.	Ensure the transfer of knowledge and skills by the DBSA in the management of infrastructure project.
	Inadequate contract management by project managers.	<ul style="list-style-type: none"> • Awareness on conclusion of quality contracts, vetting processes, Guarantees and Warranties. • Strengthen contract enforcement capacity. • Engage Service Providers to manage the completion of current contracts operating during COVID-19. • Strengthen project management, monitoring and reporting capacity of project managers. • Develop and implement systems for assessing project viability. • Develop and implement system for monitoring progress of projects.
	Inadequate impact evaluation of COVID-19 on the tourism sector.	Build networks with tourism associations to cover all enterprises in the sector.
	Inadequate understanding of the supply side of tourism.	Enforce the regulations by calling for information from tourism businesses, products and services to understand the entire supply side of tourism.
	Monopoly and collusive practices by suppliers.	<ul style="list-style-type: none"> • Monitor supplier pattern. • Encourage supplier rotation. • Supplier development initiatives.
	Corruption	Strengthen internal controls and apply consequence management.



16. ABBREVIATIONS AND ACRONYMS

AGSA	Auditor-General of South Africa	NC	Northern Cape
AU	African Union	NP	National Park
B-BBEE	Broad-Based Black Economic Empowerment	NT	National Tourism
BRICS	Brazil, Russia, India, China, South Africa	NTCE	National Tourism Careers Expo
COVID-19	Corona Virus Disease	NTIMS	National Tourism Information and Monitoring System
DBSA	Development Bank of South Africa	NTSS	National Tourism Sector Strategy
DPSA	Department of Public Service and Administration	NW	North West
EC	Eastern Cape	PSC	Public Service Commission
ERRP	Economic Reconstruction and Recovery Plan	RMC	Risk Management Committee
FS	Free State	RPL	Recognition of Prior Learning
GDP	Gross Domestic Product	SADC	Southern African Development Community
GP	Gauteng Province	SANBI	South African National Biodiversity Institute
GTIP	Green Tourism Incentive Programme	SANParks	South African National Parks
HYP	Hospitality Youth Programme	SA Tourism	South African Tourism
IORA	Indian Ocean Rim Association	SMME	Small, Medium and Micro Enterprises
KZN	KwaZulu-Natal	SMS	Senior Management Service
LP	Limpopo Province	SOEs	State-Owned Enterprises
MMS	Middle Management Services	STR	State of Tourism Report



ABBREVIATIONS AND ACRONYMS ... CONTINUED

MP	Mpumalanga Province
TSRP	Tourism Sector Recovery Plan
TEF	Tourism Equity Fund
UNWTO	United Nations World Tourism Organisation
WC	Western Cape
WEF	World Economic Forum
WIT	Women in Tourism
WSP	Workplace Skills Plan



Thank You

